

Active Directory Migration “Micro”

What is included in the Migration Micro Offering?

- 2.5 days of self-paced, “hands-on” training
- 1 day of Remote Consulting (8 hours)
- 2 hours of support after Remote Consulting
- “Teach to Fish” approach

How much does it cost?

- \$3,700 lets us start scheduling immediately.

How do I begin?

- Call: 888.667.2621
- Email: Sales@LeadThemConsulting.com
- <http://www.leadthemconsulting.com/custompay/>

“Micro” Offering Faq’s

When can the Micro Offering start?

- The Micro Offering can start right away with your one day of consulting. We advise our clients to finish the training & final tests first before starting with the consulting and support side of the offering.

What order does this all happen in?

- Training, Consulting then Support

Is the training remote or onsite?

- The training is performed remotely. All that is needed is an internet connection and a browser.

“Micro” Offering Faq’s Cont’d.

What do we do during our 1 day of Remote Consulting?

- Discovery (check what you have and identify “gotchas”)
- If time allows, we will also assist in installation and configuration
- Our goal is to ensure you are off to a successful start and as such will do everything we can to fully maximize your consulting time.

What do you mean by a “Teach to Fish” approach?

- Put simply, it is to ensure that for smaller and/or simpler migration projects we work closely with the current staff with the goal of them moving forward successfully once our time has been utilized.

What about LTC Support? How does that work?

- For the Micro Offering, each client has 2 hours of support allocated to be used in 30 minute blocks of time.
- You can call or e-mail for support assistance, and we will respond within 24 hours (typical response is same-day).

“Micro” Offering Faq’s Cont’d.

Can I call Dell Support?

- Because these products require a certified consultant doing the installation, you cannot call Dell Support for assistance. LeadThem Consulting is taking the place of Dell Support for this Micro Offering.
- Please do not hesitate to call us for support.

What happens if I run out of support time?

- You can purchase additional support time via LTC.
- Please call 1-888-667-2621 for more information.