



Quest Foglight Guardian Services

At LeadThem Consulting, we understand that the Foglight Monitoring tool is critical to the enterprise, but that administrators don't always have the time needed to properly maintain it.

When a critical situation arises, the last thing anyone wants is for the software investment, specifically designed to enable staff or to avoid a disaster, to not be working properly due to lack of maintenance.

Quest Foglight Guardian Services from LTC provides the following:

- **Weekly inspection to ensure Foglight and all cartridges are working properly**
- **Ensures Foglight is configured for maximum performance**
- **Afterhours service options**
- **Upgrade availability, alerts, and assistance**
- **Weekly reports showing health and readiness**
- **Areas of opportunity or threats**

LeadThem Consulting supports every tool set from **Quest Software** with our vendor-certified consultants.

**The Quest Foglight Guardian service
is currently available for \$1,500 per month!**

Call LeadThem Consulting for more information (888) 667 - 2621

Email your questions to info@leadthemconsulting.com

Visit our website at www.LeadThemConsulting.com

Quest Foglight Guardian FAQ's

How does Quest Foglight Guardian work?

Our vendor-certified consultants work with your administrators to find the least obtrusive way to perform maintenance and health checks on your critical software investments. Some clients prefer we enter via VPN after hours; others prefer WebEx or other methods. The bottom line is LeadThem Consulting is flexible and can adjust to client needs.

Why use Quest Foglight Guardian if I've already purchased support?

We do what your support people won't do: ensure your software tools are always working via our consistent hands-on approach.

Support is great to have, but you typically get a phone call, a case number, and a place in a long line when a problem occurs. With Guardian, we seek to prevent the support call in the first place, using proactive maintenance vs. reactive repair.

We have trained administrators why do I need Quest Foglight Guardian?

Your administrators often times do not have the time it takes to do the maintenance and checks your tools require in addition to their other critical duties. When administrators really need their tools, often times they are not ready because of a lack of maintenance; reactive troubleshooting costs the administrator valuable time.

If a new hire does not know the product or configuration, Guardian can provide configuration help and training as necessary (training is separate from the base offering).