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## **Guardian Elite Services**

Here at LeadThem Consulting, we understand that businesses can face major emergencies. During these times, your company needs unsurpassed expertise to deduce and eradicate the problems without delay.

**LTC's Guardian Elite Services provide:**

- **24/7 support for your business' environment**
- **Daily or weekly examination of critical systems and solutions for optimal productivity and performance**
- **60 minute response time for emergencies**
- **Configuration for your databases, servers, tools, and applications for maximum output**
- **Weekly data on your system's performance, health, and required tasks to be scheduled**
- **Reports and analysis of potential threats and opportunities**
- **System Administration, DBA, Application & Network Administration as required**
- **Twenty hours of custom Guardian Elite support every month, where you need it**

Our vendor-certified consultants support: Microsoft, Oracle, SQL Server, UNIX, Enterprise Applications, and all tool sets from Quest Software, STEALTHbits, AlarmPoint, and Tevron.

**Guardian is currently available for \$5,000 per month!**

**Call LeadThem Consulting for more information (888) 667 - 2621**

**Email your questions to [info@leadthemconsulting.com](mailto:info@leadthemconsulting.com)**

**Visit our website at [www.LeadThemConsulting.com](http://www.LeadThemConsulting.com)**

# Guardian Elite FAQ's

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## How does Guardian Elite work?

Our consultants work hand-in-hand with your current administrators to find the most inconspicuous way to execute administrative, emergency, performance tuning, documentation, and training tasks.

## Why use Elite Guardian if I already purchased support?

We offer what your support people can't: preemptive assurance that your systems perform at the highest level.

Support is great to have but typically you get a case number and a spot in a very long line in an emergency. With Guardian, we seek to prevent the need for the support call in the first place.

## We have trained administrators, so why do I need Guardian Elite?

Your administrators rarely if ever have the time needed to perform preventative maintenance on their systems.

LeadThem Consulting's top assets work with your internal resources. We offer peace of mind, providing a second opinion or a specialized set of eyes to delve to the bottom of a very complex issue.

Guardian Elite can also provide new administrators training in the specifics of your system in the quickest amount of time.